



CUSTOMER STORIES

Sno-Isle Intranet Implementation

OBJECTIVES

Sno-Isle Libraries needed to replace an outdated ColdFusion intranet with a secure, centralized platform that would support communication, collaboration, and knowledge sharing across its 23 locations and 500+ employees. The goal was to create a modern digital workplace that empowered content owners, supported remote teams, and reinforced the organization's collaborative culture.

- Replace legacy intranet with a modern, maintainable solution
- Leverage Microsoft 365 and Powell Software to support communication and governance
- Create a scalable, user-friendly structure for departmental and location-specific content
- Support future growth through a roadmap for continuous improvement

SOLUTION

- Replaced legacy ColdFusion intranet with a modern SharePoint + Powell intranet
- Delivered a new information architecture, site structure, and personalized news experience
- Launched department and location-specific sites, onboarding hub, and FlexDesk
- Built custom workflows, search, taxonomy, and user-friendly navigation
- Provided training, documentation, and ongoing support for adoption and future enhancements

RESULTS

Sno-Isle Libraries' new intranet has become a vital part of daily operations — streamlining communication, supporting employee engagement, and connecting teams across counties.

Connected Workforce

With department and location-based sites, personalized content feeds, and a centralized news hub, employees now have clear, consistent access to the information they need.

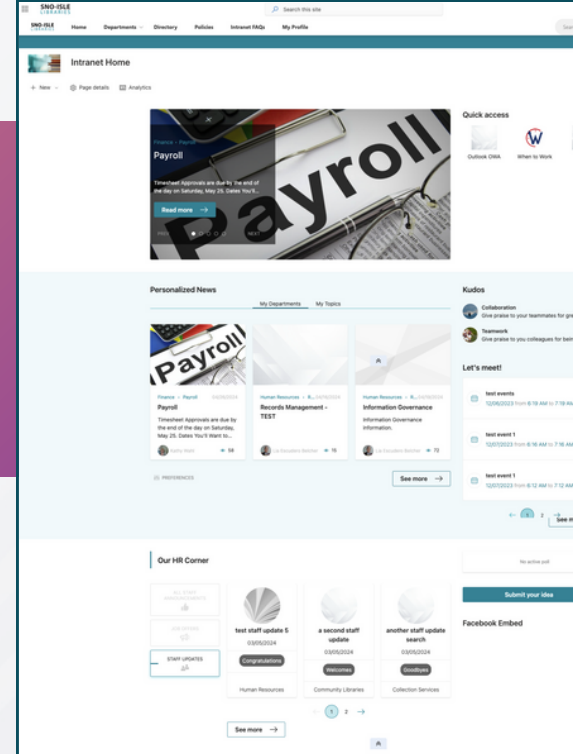
Modern Tools for Daily Productivity

Quick Access links, FlexDesk reservations, and a centralized calendar help users find what they need faster — keeping them productive and aligned.

Ongoing Strategic Support

StitchDX continues to support Sno-Isle with change management, training, and roadmap planning for enhancements like AI-driven knowledge tools and increased personalization.

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AT A GLANCE CHALLENGES

- Outdated intranet with low engagement and poor usability
- Difficult content management and lack of personalization
- Disconnected teams across 23+ locations needed better alignment

BENEFITS

- Centralized, user-friendly intranet built for daily use
- Personalized content and streamlined access to key tools
- Strong foundation for ongoing enhancements and user adoption

